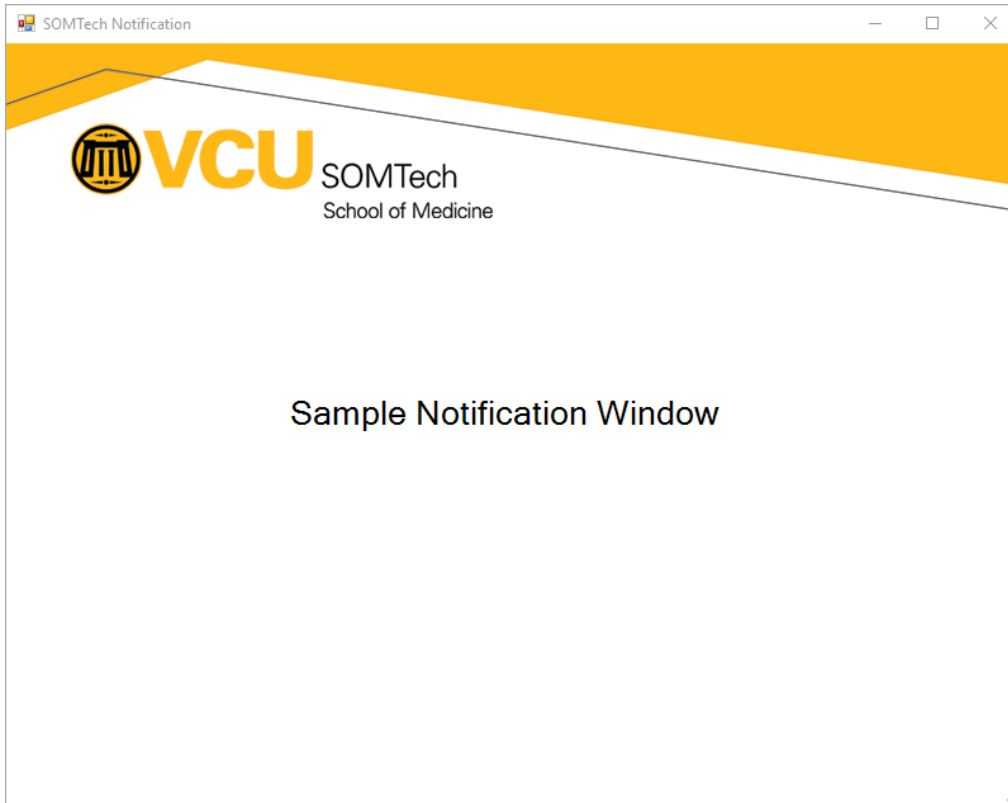


Notifications

About

In October 2019, the SOMTech Notification System was implemented in order to make it easier to send notifications to Windows computers managed by SOMTech. The notifications will look like the window below.

Sample Notification Screenshot



Notifications

SOMTech will list any new notifications in the table below.

Start Date	Title	Subtitle	Message	Comments
20 May 2022	SOMTech Notification	Windows Updates for May	<p>As described on https://go.vcu.edu/SOMPatching, May's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of May 26th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
21 Apr 2022	SOMTech Notification	Windows Updates for April	<p>As described on https://go.vcu.edu/SOMPatching, April's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of April 27th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.

17 Mar 2022	SOMTech Notification	Windows Updates for March	<p>As described on https://go.vcu.edu/SOMPatching, March's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of March 24th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
18 Feb 2022	SOMTech Notification	Windows Updates for February	<p>As described on https://go.vcu.edu/SOMPatching, February's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of February 24th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
21 Jan 2022	SOMTech Notification	Windows Updates for January	<p>As described on https://go.vcu.edu/SOMPatching, January's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of January 28th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.

Archive

Start Date	Title	Subtitle	Message	Comments
24 Dec 2021	SOMTech Notification	Windows Updates for December	<p>As described on https://go.vcu.edu/SOMPatching, December's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of December 30th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
19 Nov 2021	SOMTech Notification	Windows Updates for November	<p>As described on https://go.vcu.edu/SOMPatching, November's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of November 25th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
22 Oct 2021	SOMTech Notification	Windows Updates for October	<p>As described on https://go.vcu.edu/SOMPatching, October's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of October 28th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
24 Sep 2021	SOMTech Notification	Windows Updates for September	<p>As described on https://go.vcu.edu/SOMPatching, September's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of September 30th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
24 Aug 2021	SOMTech Notification	Windows Updates for August	<p>As described on https://go.vcu.edu/SOMPatching, August's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of August 26th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.

16 Jul 2021	External Storage Device Encryption Notice	BitLocker To Go Deployment	<p>On August 3rd, SOMTech will start deploying BitLocker To Go to SOMTech-managed Windows computers. Just like the DDPE implementation, BitLocker to Go will require encryption on external media in order to add new files. You can choose not to encrypt and will still be able to access the files on the external media, but will not be able to add new files or update current files.)</p> <p>Please see the following link that should answer most commonly asked questions: https://go.vcu.edu/SOMDataProtection.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	
18 Jun 2021	SOMTech Notification	Windows Updates for May and Application Services Update	<p>As described on https://go.vcu.edu/SOMPatching, June's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of June 24th (around 10PM). In order for these patches to be applied properly, it's important that you leave any onsite desktop computers on for Thursday night if you do not manually install them.</p> <p>The SOM Application Services team has recently improved their ticketing process; visit https://wiki.vcu.edu/display/SOM/Announcements to view the email with more information.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
21 May 2021	SOMTech Notification	Windows Updates for May	<p>As described on https://go.vcu.edu/SOMPatching, May's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of May 27th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
23 Apr 2021	SOMTech Notification	Windows Updates for April	<p>As described on https://go.vcu.edu/SOMPatching, April's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of April 29th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
19 Mar 2021	SOMTech Notification	Windows Updates for March	<p>As described on https://go.vcu.edu/SOMPatching, March's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of March 25th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
22 Feb 2021	SOMTech Notification	Windows Updates for February	<p>As described on https://go.vcu.edu/SOMPatching, February's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of February 25th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
26 Jan 2021	SOMTech Notification	Windows Updates for January	<p>As described on https://go.vcu.edu/SOMPatching, January's Windows patches are currently available for install. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of January 28th (around 10PM).</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on for Thursday night if you do not manually install them.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.
Start Date	Title	Subtitle	Message	Comments
17 Dec 2020	Windows Updates for December	Please Leave Computer On Over Break	<p>As described on https://go.vcu.edu/SOMPatching, December's Windows patches will be available for install starting Thursday, December 17th. These can be manually installed following instructions on the website or they will be automatically installed and the computer will be rebooted on the evening of December 24th.</p> <p>In order for these patches to be applied properly, it's important that you leave your computer on over the holiday break. If you do not leave the computer on, it's likely that it will be rebooted within a couple hours after turning it back on after the break. In order to avoid complications, it is recommended to manually install the patches in this situation.</p> <p>This has been an official notification from SOMTech. To verify its authenticity, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have MECM installed.

09 Sep 2020	Windows 10 Feature Updates	Update Being Applied on Friday Nights	<p>SOMTech is deploying Windows 10 Feature Updates via MECM through September and October. These updates are larger than standard updates and are not pushed out during the same cycle. They do require a reboot which will happen automatically after the update is installed. During testing, the only negative impact we saw for users was downtime and the automatic reboot. This update should not impact most laptops as they will be updated manually later on.</p> <p>For more details about this process and a schedule for when your department will be affected, please visit https://go.vcu.edu/SOMPatching.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	
16 Jul 2020	SOMTech Encryption Update	Updates with Reboots Happening this Weekend	<p>In preparation for upcoming Operating System updates, SOMTech is pushing out an updated version of the Dell External Media Encryption software (which manages flash drive encryption) to Windows desktops this weekend. This upgrade is strictly for compatibility purposes and does not change the way encryption works. Due to the way the software interacts with the system, a reboot is required and will be enforced. When you leave on Friday, please be sure to save any opened documents and leave your computer turned on.</p> <p>The software will be installed between 10PM and 4AM on the night of Saturday, July 18th. If you have any concerns with this schedule, please email SOMTech@vcuhealth.org.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	
31 Mar 2020	SOMTech COVID-19 Response	Suggestions for SOM Business Continuity	<p>SOMTech's on-site supported is very limited during the COVID-19 situation. In the unlikely event that you lose access to your office computer, we want you to still be able to continue your work from home. It is recommended that you copy your most important work files to OneDrive which can be accessed securely from any computer or mobile device.</p> <p>To learn more about the process, please following the OneDrive instructions linked from the following page: https://go.vcu.edu/SOMDrive. SOMTech also suggests reading through the following page to learn of various remote tools available to you: https://go.vcu.edu/SOMRemote. If you run into any problems, please follow the instructions to submit a ticket from https://go.vcu.edu/SOMTicket.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	
25 Feb 2020	SOMTech Notification	Windows Updates for February and Encryption Upgrade	<p>As described on https://go.vcu.edu/SOMPatching, SOMTech has implemented a patching system to help ensure that all Windows computers are installing updates per the VCU Security Standard.</p> <p>The Windows Updates for February are ready to be installed. To manually install these updates, please follow the instructions at https://go.vcu.edu/SOMPatching. If updates are not installed manually, an automatic reboot will occur around 10PM on Thursday, February 28th.</p> <p>SOMTech is also pushing out an updated version of the Dell External Media Encryption client around this same time. In some situations a reboot may be required in order to continue using encrypted flash drives after this update, so if you receive an error about opening files on flash drives, please try rebooting before submitting a ticket to SOMTech at https://go.vcu.edu/SOMTicket. This upgrade is strictly for compatibility purposes and does not change the way encryption works.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have SCCM installed.
Start Date	Title	Subtitle	Message	Comments
19 Dec 2019	SOMTech Notification	Windows Updates for December are Ready to be Installed	<p>As described on https://go.vcu.edu/SOMPatching, SOMTech has implemented a patching system to help ensure that all Windows computers are installing updates per the VCU Security Standard.</p> <p>The Windows Updates for December are ready to be installed. To manually install these updates, please follow the instructions at https://go.vcu.edu/SOMPatching. If updates are not installed, an automatic reboot will occur on Thursday, December 26th. When you leave for the holiday, please log out of the computer, but leave it turned on so these updates can be applied. If you stay logged in, be sure all open documents are saved.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have SCCM installed.
04 Dec 2019	New Ticketing System	SOMTech is Using a New Ticketing System	<p>VCU has implemented a new IT ticketing system that SOMTech is using which was deployed on Wednesday, December 4th, 2019. When submitting tickets through the web, users will see a new interface that may be a little confusing. SOMTech has created the following page to help ease the transition to the new system: https://go.vcu.edu/SOMTicket.</p> <p>A new shortcut to https://go.vcu.edu/ContactSOMTech has been pushed out to all users' desktops and is your place to go to see the various ways of contacting SOMTech including by calling the IT Support Center at (804) 828-2227. Tickets that were previously created in the old system are still being processed, but new tickets will have to be submitted in the new system.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or see previous notifications, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	The new shortcut can be deleted if you don't want it. There is also a backup copy of the shortcut in C:\SOMTech Files>ContactSOMTech.
25 Nov 2019	SOMTech Notification	Windows Updates for November are Ready to be Installed	<p>As described on https://go.vcu.edu/SOMPatching, SOMTech has implemented a patching system to help ensure that all Windows computers are installing updates per the VCU Security Standard.</p> <p>The Windows Updates for November are ready to be installed. To manually install these updates, please follow the instructions at https://go.vcu.edu/SOMPatching. If updates are not installed, an automatic reboot will occur on Thursday, November 28th. When you leave for the holiday, please log out of the computer, but leave it turned on so these updates can be applied. If you stay logged in, be sure all open documents are saved.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have SCCM installed.

24 Oct 2019	Windows Updates for October	Reboot May Be Pending for Tonight	<p>As described in the previous notification and on https://go.vcu.edu/SOMPatching, SOMTech is implementing a new patching system to help ensure that all Windows computers are having the updates installed per the VCU Security Standard.</p> <p>If you have not completed the installation of the Windows Updates for October and rebooted yet, then the reboot will automatically happen this evening (October 24th). Be sure to save any open files to prevent data loss. To manually install the Windows Updates or to learn how to verify that you have completed the updates, please visit https://go.vcu.edu/SOMPatching.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have SCCM installed. Investigating options to prevent this notification for users that have already installed the updates in the future.
21 Oct 2019	SOMTech Notification	Windows Updates for October are Ready to be Installed	<p>As described in the previous notification and on https://go.vcu.edu/SOMPatching, SOMTech is implementing a new patching system to help ensure that all Windows computers are having the updates installed per the VCU Security Standard.</p> <p>The Windows Updates for October are ready to be installed. To manually install these updates, please follow the instructions at https://go.vcu.edu/SOMPatching. Otherwise, expect an automatic reboot on the evening of Thursday, October 24th.</p> <p>This has been an official notification from SOMTech. To verify its authenticity or to learn more about the SOMTech Notification System, please visit https://go.vcu.edu/SOMNotifications or email SOMTech@vcuhealth.org.</p>	Should only be shown to users that have SCCM installed.
15 Oct 2019	SOMTech Notifications & Windows Updates	Windows Reboots Scheduled for October 24th, 2019	<p>SOMTech is implementing an official notification system in order to make it easier to broadcast messages to Windows computers managed by SOMTech. To learn more about the SOMTech Notification System, verify its authenticity, and to see what notifications are being sent out, please visit this page: https://go.vcu.edu/SOMNotifications.</p> <p>This first notification is about a new patching system being implemented university-wide in order to make sure that Windows computers are staying up-to-date with the most recent Windows Updates. If Windows computers are not rebooted manually after the Windows Updates have been installed, they will be automatically rebooted once a month.</p> <p>This month's reboot day will be October 24th. Reboots typically occur at 10PM. To learn more about this process, please visit https://go.vcu.edu/SOMPatching.</p>	